

**SOUTHERN AIR CHARTER REFUND APPLICATION FORM**

The Airline will refund in full all Southern Air Charter issued tickets marked as 'Refundable'. The Airline will not refund Southern Air Charter issued tickets marked as 'Non Refundable' unless the airline is unable to accommodate the passenger. In this case the tickets are refundable in full. Refund of base fare applicable taxes will be given provided that the ticket booking(s) is/are cancelled at minimum two (2) days prior to schedule flight departure date.

Date \_\_\_\_\_ Ticket Confirmation #'s \_\_\_\_\_

Passenger Name(s): \_\_\_\_\_

Refund payable to: \_\_\_\_\_

\*Telephone Contacts: \_\_\_\_\_ or \_\_\_\_\_ (Cell) \_\_\_\_\_

\*Email Address: \_\_\_\_\_

\*Mailing Address: I/We certify that the above information is true, and that I am/we are the owner(s) of the above ticket(s).

Passenger's Signature \_\_\_\_\_

Print Name \_\_\_\_\_

Passenger's Signature \_\_\_\_\_

Print Name \_\_\_\_\_

Tickets purchased by check or cash are refunded within ten (10) business days of receipt of proper refund request. Tickets purchased by credit card are refunded within seven (7) business days of receipt of a proper refund request. Credit Card refund will be repaid to the credit card used for the initial ticket purchase.

REFUND REQUEST WILL ONLY BE ACCEPTED BY FAX AT 242 377-1066 OR BY EMAIL WITH SCAN COPY TO [enquiries@southernaircharter.com](mailto:enquiries@southernaircharter.com) or in person at our office in the Domestic Section of Nassau's Airport (See below if fax/email is unavailable) For Official Use Only: Where a customer does not have access to a fax machine /email, while Customer waits for his/her original, Ticket Agent may accept form but fax it immediately to Head Office or send a copy via company mail on next flight to Nassau if fax is not available. Received By: \_\_\_\_\_ Date Received \_\_\_\_\_

Assigned To: \_\_\_\_\_ Date Assigned: \_\_\_\_\_